

SF Refuse Ratepayer Advocate

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Re: San Francisco Refuse Ratepayer Advocate

The purpose of this letter is twofold. First, I would like to introduce myself to those of you that I have not already met – my name is Linda Eggerth and I am the San Francisco Refuse Ratepayer Advocate, a newly created position to assist the public. Second, I would like to invite you to participate in the upcoming garbage rate setting process.

Residential garbage service in San Francisco is provided by Sunset Scavenger Company and Golden Gate Disposal & Recycling Company, subsidiaries to Norcal Waste Systems, Inc. Rates that Norcal charges to residents of San Francisco must be approved by the City, and Norcal is required to submit a rate application to the City in order to change the rates it charges. The application is analyzed by City staff and consultants, and a series of public workshops and hearings are held.

The first public workshop was held on September 9. Representatives from the City described the rate adjustment process, focusing on the ways in which the process has been changed to encourage ratepayer involvement. (The position of Refuse Ratepayer Advocate has been established to facilitate participation and to ensure that San Francisco ratepayers are fairly represented.) Members of Norcal presented an overview of the services that the company provides in San Francisco, and then discussed generally the rate adjustment process that is being prepared, focusing mainly on program enhancements and changes to the methods that residential rates will be calculated. A draft of the rate application will be submitted by Norcal on October 11.

I encourage you to become involved in the garbage rate adjustment process by taking the following steps:

1. Join the mailing list to receive future notices and updates (see box below).
2. Contact me with any questions or comments that you may have.
3. Regularly check the Advocate website for updates (www.SFRefuseRatepayerAdvocate.com).
4. Attend the next public workshop on November 4 (1:00 to 4:00 pm at City Hall).

I look forward to hearing from you and working with you on this important process.

Regards,



Linda Eggerth

Yes, I am interested in receiving future notices and updates.

Please return this page by mail, or provide the information by email or telephone (toll-free). Be sure to update your contact information above (if needed) and, if possible, provide an email address for future notices (to reduce the use of paper resources).